

Mission

To provide the highest quality of service to Seminole County veterans and their dependents by ensuring full access to all available benefits in recognition of service to their country.

Business Strategy

Assist veterans/dependents with the Department of Veteran Affairs by filing claims for benefits to enhance the quality of life of Seminole County residents through the procurement of available educational, health care and financial assistance funded by various Federal government agencies. Other responsibilities include: making required visits to all shut-ins who are unable to travel to the County office, requiring staff training to maintain optimal service to our clients, conducting speaking engagements to local civic groups, working with veterans' organizations within Seminole County and the State of Florida, and functioning as a liaison between those organizations and the Veteran's Services Group.

Objectives

Increase individual outreach visits which will provide additional services and information to our homebound veterans and their dependents.

Expand outreach and provide presentations to community groups, organizations, community agencies, and medical providers to enhance awareness of the Department of Veterans Affairs benefits and form partnerships within the community.

Increase number of contacts with recently discharged veterans; invite them to visit our office to discuss all benefits available to them upon completion of their military service; and assist them with transitioning into the civilian community. Work closely with the one-step career center and area colleges to accelerate income and education initiatives.

Increase amount of Department of Veterans Affairs (VA) dollars awarded to Seminole County veterans through upgrading disability claims as warranted and through assisting in the appeal process in the event of denials.

Department:	COMMUNITY SERVICES				Seminole County
Division:	VETERAN'S SERVICES				
Section:					FY 2004/05
	2002/03 Actual Expenditures	2003/04 Adopted Budget	2004/05 Tentative Approved Budget	2004/05 Adopted Budget	Change between Tentative Approved & Adopted Budget
EXPENDITURES:					
Personal Services	173,087	193,776	208,685	202,757	-5,928
Operating Services	5,654	9,591	9,891	10,064	173
Capital Outlay	-	-	-	-	-
Debt Service	-	-	-	-	-
Grants and Aid	-	-	-	-	-
Subtotal Operating	178,741	203,367	218,576	212,821	-5,755
Capital Improvements	-	-	-	-	-
TOTAL EXPENDITURES	178,741	203,367	218,576	212,821	-5,755
FUNDING SOURCE(S)					
General Fund	178,741	203,367	218,576	212,821	-5,755
TOTAL FUNDING SOURCE(S)	178,741	203,367	218,576	212,821	-5,755
Full Time Positions	4	4	4	4	-
Part-Time Positions	-	-	-	-	-
New Programs and Highlights for Fiscal Year 2004/05					
The Veteran's Service Office will continue to focus efforts on increasing public awareness of the broadened Veterans Affairs benefits, specifically healthcare benefits and assistance with assisted living and nursing home care. In addition, staff will continue to provide presentations through the Speaker's Bureau to veteran and civic organizations.					
Requested Changes					
Capital Improvements	2004-05	2005-06	2006-07	2007-08	2008-09
Total Project Cost	-	-	-	-	-
Total Operating Impact	-	-	-	-	-